

Microsoft Office 365 GDPR

What is GDPR?

The General Data Protection Regulation (GDPR) was adopted on April 27, 2016, to replace the European Union's 1995 Data Protection Directive (DPD). GDPR goes into effect May 25, 2018 and will be immediately enforced as law in all member states of the European Union. This updated legislation provides a unified set of rules designed to give European citizens more control over their private information across all digital forms. The GDPR not only applies to organizations located within the EU but it also applies to organizations located outside of the EU if they offer goods or services to, or monitor the behavior of, EU residents. The key driver for this change is to mitigate increased risk of exposing EU citizen data through increased mobile device use, adoption of big data analytics, and increased volumes of personal data being digitally generated, processed and shared across the globe.

How Protiviti Can Assist

Microsoft Office 365 is a critical business application and therefore, should be included as a part of your GDPR plan. Protiviti can help your organization focus on your core business while efficiently helping you to understand and prepare for the GDPR regulations. Our experienced team can provide assessments, audits and planning services of your Office 365 environment while delivering recommendations to comply with GDPR and improve your organization's overall security posture.



Office 365 Governance Planning: Discover & plan how to govern your Office 365 environment using processes & policies to which help you comply with GDPR



Office 365 Security Assessment: Address concerns & technical decisions to make your Cloud access secure



Office 365 Feature Roadmap: Identify & leverage all Office 365 features that can help your organization comply with GDPR



Office 365 Management Report: Identify your Office 365 security posture & potential security gaps with recommendations based on GDPR



Office 365 Migration: Plan, migrate & implement Office 365 in your organization while at the same time implementing and complying with GDPR standards

Leveraging Microsoft Office 365 for GDPR

Microsoft designed Office 365 with industry-leading security practices and privacy policies to safeguard your data in the cloud, including the categories of personal data identified by the GDPR. One essential step to meeting the GDPR obligations is discovering and controlling what personal data you hold and where it resides.

Protiviti's Microsoft Office 365 Experts can help your organization leverage these built-in capabilities and solutions and help you identify or manage access to personal data:

- **Azure Information Protection (AIP):** a cloud-based solution that helps an organization to classify, label, and protect its documents and emails. AIP can be used automatically by administrators who define rules and conditions, manually by users, or a combination where users are given recommendations.
- **Data Loss Prevention (DLP):** identifies over 80 common sensitive data types including financial, medical, and personally identifiable information. In addition, DLP allows organizations to configure actions to be taken upon identification to protect sensitive information and prevent its accidental disclosure.
- **Advanced Data Governance:** uses intelligence and machine-assisted insights to help you find, classify, set policies on, and take action to manage the lifecycle of the data
- **Office 365 eDiscovery:** search can be used to find text and metadata in content across your Office 365 assets — SharePoint Online, OneDrive for Business, Skype for Business Online, and Exchange Online.
- **Customer Lockbox:** helps you meet compliance obligations for explicit data access authorization during service operations.

Another core requirement of the GDPR is protecting personal data against security threats. Current Office 365 features that safeguard data and identify when a data breach occurs include:

- **Advanced Threat Protection:** helps protect your email against new, sophisticated malware attacks in real time. Threat Intelligence: helps you proactively uncover and protect against advanced threats in Office 365.
- **Advanced Security Management:** enables you to identify high-risk and abnormal usage, alerting you to potential breaches. In addition, it allows you to set up activity policies to track and respond to high risk actions.
- **Office 365 Audit Logs:** allow you to monitor and track user and administrator activities across workloads in Office 365, which help with early detection and investigation of security and compliance issues.

References & Resources: [Microsoft.com/GDPR](https://www.microsoft.com/GDPR)

Learn more at [ECM.Protiviti.com](https://www.ecm.protiviti.com) or contact us at ECM@Protiviti.com

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